

# Certification Defines Capability

**Client:** Leading custom thermoformed plastic packaging manufacturer supplying primarily food processors, manufacturers and medical companies. ISO 9001:2008 and ISO Class 8 Clean Room certified. They also maintain an AIB Superior rating.

**Business Need:** Sort, maintain and document data and information not directly related to the ISO 9001 requirement.

**Challenges:** Customer used equation<sup>®</sup> software throughout their ISO certification process. While seeing great value to the software, they needed a way to organize documents not related to the ISO process. Engineering changes and changes to quality plans were difficult to track, as were employee suggestions.

**Value Proposition:** Value beyond certification! equation<sup>®</sup> ASP **Improvement Module** documents and tracks Corrective Action Procedures and Awareness (CAPA) for ISO, product, production or safety. It also identifies, categorizes and tracks employee suggestions and action taken, including employee recognition. Preparation of AIB Audit(s), food safety audits, and ISO 9001 audits are accomplished using equation<sup>®</sup> ASP's **Audit Module**. The **Document Control Module** keeps track of the Production Quality Plan, including standards, changes and processes/procedures. All engineering changes are documented, approved and tracked using this module.

**Results:** Customer uses equation<sup>®</sup> ASP beyond its initial application for ISO 9001 support and documentation. Tracking changes to critical documents, identifying the authors, and controlling distribution ensures that everyone within the organization who needs to use the documents has the most current version.