

### Do your problems resolve themselves?

**The Corrective Action / Improvement module provides an action item tracking system to help your people solve problems and other issues that require action**

- Use the **Improvement System** for a variety of action item tracking purposes in ISO 9001, ISO 14001, Business Continuity Planning, Lean Manufacturing, Management Systems, and/or other ISO/Quality Standards
- Process **Corrective Actions, Preventive Actions, Customer Complaints, Nonconforming Product, Continual Improvements, Supplier Corrective Actions, Remediation**, or other types all on-line
- Your users can **enter, administer, determine root cause, take action, review, close-out, communicate, and follow-up** on each improvement item entirely on-line
- **Customize** each of your Improvement types with fields of information important to you
- **Generate reports** to monitor the status of improvement actions and analyze results
- **Upload and/or download** data to or from a spreadsheet
- **Send Improvement reports** to management for review
- **Upload documents** related to the Improvement items to provide a complete history or detailed report

equationASP® can be used for:

- **ISO 9001** and other quality standards such as AS9100, ISO 17025, ISO 13485, and TS 16949
- **ISO 14001** for environmental management
- **Business Continuity Planning (BCP)**
- **Lean Manufacturing**
- **Management Systems**
- Other **ISO Standards** such as ISO 18001, ISO 22000, and ISO 28000

equationASP® modules include:

- **Document Control**
- **Project Management**
- **Corrective Action**
- **Data Collection**
- **Internal Audits**
- **Surveys**
- **Customer Relationship Management**
- **Training**
- **Communications**

All equationASP® modules:

- Are **web-based**, providing easy access world-wide
- **Communicate** with your staff via email
- Are **integrated** or can be **mix and match** solutions
- Save you **time and money** compared with off-line systems
- Are **highly secure** with password, firewall, encryption, and back up protection
- Are **customizable** by your administrators
- Include on-line **Help, Customer Support**, and periodic **upgrades**
- Available **hosted by Prism** or **installed** on your servers
- Available in **English** and/or **Chinese/Mandarin** via Prism China [www.prismchina.com](http://www.prismchina.com)

