

Need a better way to ask questions and get answers?

Use web-based surveys with your customers, suppliers, or others to get more feedback with less work

- Use the web Survey System for a **variety of survey purposes** within ISO 9001, ISO 14001, Business Continuity Planning, Lean Manufacturing, Management Systems, and/or other ISO and Quality Standards
- **Build your own survey questions** and/or choose from a list of sample questions relevant to your business need
- **Create as many Surveys** as you like, for different customers, suppliers, products, facilities, etc.
- Integrate the Survey tool with your customer database in the **Customer Relationship Management (CRM)** module
- **Schedule your surveys** to be sent out automatically once, weekly, monthly, quarterly, or annually
- **Your surveys are sent by email** to the recipients, they click a button and fill in their answers
- **Survey Reports** automatically analyze results and compare performance from one timeframe against another
- **Download your Survey data** to a spreadsheet
- **Send Survey Reports** to management for review

equationASP® can be used for:

- **ISO 9001** and other quality standards such as AS9100, ISO 17025, ISO 13485, and TS 16949
- **ISO 14001** for environmental management
- **Business Continuity Planning (BCP)**
- **Lean Manufacturing**
- **Management Systems**
- Other **ISO Standards** such as ISO 18001, ISO 22000, and ISO 28000

equationASP® modules include:

- **Document Control**
- **Project Management**
- **Corrective Action**
- **Data Collection**
- **Internal Audits**
- **Surveys**
- **Customer Relationship Management**
- **Training**
- **Communications**

All equationASP® modules:

- Are **web-based**, providing easy access world-wide
- **Communicate** with your staff via email
- Are **integrated** or can be **mix and match** solutions
- Save you **time and money** compared with off-line systems
- Are **highly secure** with password, firewall, encryption, and back up protection
- Are **customizable** by your administrators
- Include on-line **Help, Customer Support**, and periodic **upgrades**
- Available **hosted by Prism** or **installed** on your servers
- Available in **English** and/or **Chinese/Mandarin** via Prism China www.prismchina.com

